Appendix A

The services we provide

Corporate governance, financial strategy, local tax, procurement, strategic risk, tax & benefits, fraud prevention, operational assets, business continuity, investments, legal, wellbeing

Service contribution

Statutory service

Income generating

Working in partnership

Council Plan

Wellbeing ✓

Environment *

Economy ✓

Housing *

Community Safety *

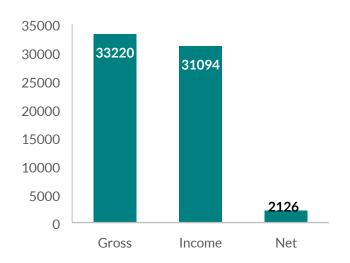
Health *



Achievements & Opportunities

- Continuing to achieve financial selfsufficiency and a balanced 10 year budget
- One of a reducing number of Councils who has their 2018/19 accounts signed off on time by external audit.
- Property Investment Strategy income target to be exceeded, supported by development of Burlington Mews.
- High levels of council tax and business rates collection
- Restructure of the Internal Audit Partnership on target in 2019/20

Portfolio Budget (£000)



Challenges & Risks

- Continuing to find innovative ways to ensure a prosperous financial future
- Seeking new investments to complement the Council's property portfolio
- Continuing to improve the value added by the internal audit service
- Further improving the service provided to customers of the revenues and benefits service
- Cost of asset maintenance, including leisure centres